VILLA BEER FOUNDATION GEMEINNÜTZIGE GMBH
WIEDNER HAUPTSTRASSE 64/4, 1040 WIEN, AUSTRIA
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HOUSE RULES

as of November 1, 2026

Welcome to Villa Beer!
We are delighted to welcome you to our heritage-listed house. To ensure your stay is pleasant and safe, to preserve the historic fabric of the building, and to comply with all safety requirements, please observe the following rules.

By entering our premises, you accept and agree to abide by the following House Rules:

1. SCOPE OF APPLICATION

These House Rules apply to all indoor and outdoor areas of Villa Beer.

2. VISITORS

For the well-being of our guests and the protection of the historic building fabric, all visitors are obliged to comply with these House Rules. Instructions issued by staff members must be strictly followed. In the event of gross violations of the House Rules or other improper conduct, staff members are authorized to expel visitors from Villa Beer without refund of the admission fee and, if necessary, issue a permanent ban from the premises.

Please understand that access may be temporarily restricted or suspended entirely due to overcrowding or for other compelling reasons.

3. ACCESSIBILITY

The cloakroom, sanitary facilities, shop, and ground floor are barrier-free accessible. Other areas are accessible to a limited extent only. Please do not hesitate to contact our team should you have any questions regarding accessibility.

4. LIABILITY

Villa Beer assumes no liability for personal belongings brought onto the premises.

Visitors are liable in accordance with statutory provisions for all expenses and damages caused by their conduct to the building, exhibition items, and fixed or movable furnishings. Please report any damage to our staff immediately.

Children under 14 years of age

Parents and/or adult supervisors (e.g., teachers, group leaders, etc.) bear full and sole duty of supervision for children and minors and are responsible for their conduct. Accompanying supervisors shall be liable in accordance with statutory provisions for any damage resulting from a breach of this duty of supervision. Villa Beer staff do not assume any duty of supervision for minor visitors. Children under the age of 14 are permitted entry only as part of guided tours when accompanied and supervised by an authorized supervising adult. Please pay particular attention to the safety of the children under your supervision, as the building features historic elements such as low railings and steep staircases.

5. CLOAKROOM AND LOCKERS

Entering the exhibition rooms with bulky items of any kind, such as umbrellas, walking sticks (with the exception of medically necessary walking aids), backpacks, or travel or sports bags larger than 20x30 cm, is not permitted. Such items must be deposited at the cloakroom or stored separately in lockers (subject to availability). Bringing bicycles, scooters, and other vehicle-like devices into the exhibition rooms is prohibited. Strollers/prams may only be taken inside in exceptional cases and subject to available space capacity; in such cases, they must be parked in the garden area. Staff at the ticket foyer will be pleased to advise you.

The visitor cloakrooms and lockers are intended exclusively for use during opening hours. Taking locker keys off the premises is prohibited. Items left overnight in the cloakroom or lockers will be removed and stored for ten days for collection. Lost property will likewise be retained for ten days for collection. Upon expiry of this period, items will be handed over to the Lost Property Service of the City of Vienna (Fundservice der Stadt Wien).

Villa Beer Foundation gemeinnützige GmbH and Villa Beer Betriebs GmbH accept no liability for items deposited in the cloakroom or stored in the lockers, particularly not for valuables (cameras, lenses, eyeglasses, etc.), cash, or damage resulting from storage; use of these facilities is at the visitor's own risk. Please ensure that liquids are securely stored. Any damage incurred must be reported immediately upon retrieval of the items; subsequent claims cannot be considered.

6. IN THE EXHIBITION ROOMS

Exhibits must not be damaged or impaired in any other way. Visitors are permitted only in publicly accessible areas. Crossing barriers or furniture used as room dividers is strictly prohibited. Out of consideration for other visitors, please refrain from making phone calls, playing music, or speaking loudly on the premises.

7. INSIDE THE BUILDING

To protect the historic flooring, please avoid wearing heavy-tread soles or high heels and select suitable footwear; replacement footwear is available upon request.

A strict no-smoking and no-vaping policy applies throughout the entire building, which includes the use of e-cigarettes.

The premises must be kept clean. Consumption of food or beverages brought from outside is permitted exclusively on the basement floor.

For hygiene reasons, animals are not permitted inside the building; they may be tethered in the outdoor area. Please ask our staff for a dog water bowl. Assistance and therapy dogs kept on a leash are exempt from this restriction. A corresponding ID card/certificate must be presented to the staff at the ticket foyer.

8. OVERNIGHT STAYS IN THE GUEST ROOMS

The consumption of food and beverages by overnight guests is permitted exclusively on the top floor (attic floor).

During night hours, only guests with a booked overnight stay or event are permitted to remain in Villa Beer. The historic fireplaces form part of the heritage-listed building and must not be operated. The Music Room may only be entered when accompanied by a staff supervisor.

We kindly request compliance with quiet hours between 22:00 and 07:30.

9. IN THE GARDEN

Access to the garden and outdoor areas is permitted only in conjunction with a valid admission ticket and is likewise subject to staff instructions. Please note that picking plants, as well as disturbing or feeding any wildlife in the garden, is strictly prohibited. The grounds must be treated with care, and visitors must remain on designated pathways.

10. PHOTOGRAPHY AND RECORDINGS

Photography without a tripod and flash is permitted, unless individual exhibits are marked with a notice prohibiting photography. Filming as well as photography using tripods, flash units, or continuous lighting requires special authorization from the museum management. Photographs and video recordings may be used exclusively for private purposes. Any commercial use requires prior written permission from management, which may be requested at welcome@villabeer.at.

In the event of image, audio, and photo recordings (TV, radio, internet, film, print media, etc.) on the grounds of Villa Beer, visitors agree that recordings made of them during or in connection with their visit may be processed and used without remuneration and without temporal, territorial, or numerical restrictions in all currently known or future developed technical procedures within the scope of customary exploitation. If you do not wish to participate in photo or video recordings, please inform staff at the entrance to receive a "Do Not Photograph" designation/badge.

11. PROHIBITED SUBSTANCES AND ITEMS

Bringing hazardous materials, weapons, etc., onto the premises is strictly prohibited. In the event of non-compliance, staff members are entitled to notify the police and deny visitors entry to Villa Beer.

12. SAFETY AND EMERGENCIES

Please be aware that Villa Beer is a historic, heritage-listed building which, in certain areas, does not conform to contemporary structural and building standards. Such deviations from modern building standards may occur, for example, in stair railings, steps, handrails, flooring, as well as the height of passageways, windows, and parapets. Please pay careful attention at all times to local physical conditions and any warning signs.

All passageways, escape routes, and (emergency) exits must be kept clear and unobstructed at all times and may only be used in emergencies. In the event of a fire alarm, visitors must evacuate the building immediately via the shortest designated escape route. In case of medical emergencies, please contact Villa Beer staff immediately.

Thank you very much for your understanding and consideration!
In doing so, you help preserve the unique beauty of Villa Beer. We wish you an inspiring visit.